



## KEY INSIGHTS IN THE CONCIERGE SECURITY INDUSTRY

### ***Global Concierge Security Services Market Projected to Reach \$15.2 Billion by 2033***

The global security concierge services market, valued at \$7.4 billion in 2024, is expected to grow at a CAGR of 8.2%, reaching \$15.2 billion by 2033.

### ***Canada's Security Services Market Projected to Reach USD 83.1 Billion by 2033***

The Canadian security services market is expected to grow from USD 42.1 billion in 2024 to USD 83.1 billion by 2033, at a CAGR of 7.3%.

### ***Integrating Smart Technology in Concierge Security***

Advancements in AI-driven surveillance, biometric access controls, and remote monitoring are transforming concierge security operations. These technologies enable more efficient and proactive threat detection and response.

# SECURITY AWARENESS – RISING RESIDENTIAL BREAK-INS

Police across the GTA are reporting an increase in organized residential break-ins, with groups using advanced tools such as **signal jammers** and **break-in kits**. These incidents show that traditional deterrents alone may not be enough. Criminals often target homes or units they believe are unoccupied or lightly secured, making visibility and presence key factors in prevention.

Another growing concern is the link between home break-ins and vehicle theft, where intruders specifically seek car keys to steal vehicles from garages and parking areas.

## ***How We Can Stay Ahead:***

- *Increase vigilance during night shifts and low-visibility hours.*
- *Ensure entrances, garages, and main doors remain well-lit and monitored.*
- *Manage packages, vehicle access, and visitor logs with extra care.*
- *Watch for landscaping or obstructions that could block sightlines or cameras.*
- *Encourage residents to take simple safety measures: lock doors and windows, use timers for lights when away, and report any suspicious activity.*

By staying proactive with patrols, monitoring, and communication, our concierge and security teams play a vital role in reducing risks and ensuring the safety of our communities.

# POLICY REMINDER: UNIFORM COMPLIANCE & DIGITAL SECURITY LICENSES

- ***Wear Your Uniform Properly:*** Always be in full, proper uniform while on shift.
- ***Keep Your Digital Security License Accessible:*** You may be asked to display it during inspections by the Ministry of Community Safety and Correctional Services (MCSS).
- ***Report Uniform Issues:***
  - On-site problems? Notify Dispatch immediately.

Need a uniform piece for an upcoming shift? Email [Ordering@pillarsecurity.com](mailto:Ordering@pillarsecurity.com) and [cc\\_scheduling@pillarsecurity.com](mailto:cc_scheduling@pillarsecurity.com).

## TEAM RECOGNITION

- **Ragni – Our Site Supervisor of the Month!** Thank you for your incredible leadership, dedication, and for always setting the bar high for your team.
- **Enxhi – Our Guard of the Month!** Your professionalism, positive attitude, and commitment to resident safety have truly stood out.



We're proud to celebrate your achievements – keep shining and inspiring the team! 🎉

## NEW SITE – INFINITY II CONDOS



We are excited to announce that **Infinity 2 Condominiums** has joined the Pillar Security family. Our focus at this site is to ensure resident safety, reliable access control, and exceptional front desk service. The dedicated security team at Infinity 2 will work closely with property management and residents to foster a safe, welcoming, and well-managed environment.

This expansion reflects our ongoing commitment to building trusted relationships and delivering high-quality security solutions across the GTA. We are proud to welcome Infinity 2 into our growing portfolio of residential communities.