



PILLAR NEWS

EDITION 34 • JANUARY 2025



COMPANY NEWSLETTER

PILLAR TEAM

WELCOME TO PILLAR NEWS!

In this newsletter, you will get to know your office support team, your fellow colleagues, and any Pillar updates! Pillar Management is here to support all our staff members.

SO LET'S GET STARTED!

PILLAR SECURITY NEWSLETTER

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DISPATCH DEPARTMENT

Dear Team,

As we experience snowy weather, please remain vigilant for hazards such as icy surfaces, falling ice, slippery conditions, and blocked pathways. During your patrols, ensure you take immediate action if any dangerous conditions are observed, including activating ramp heaters, salting icy surfaces, or using caution tape to block off hazardous areas.

Additionally, please contact the snow removal company if there are any outstanding instructions from management. Be sure to record all relevant details, such as the snow removal company name, contractor's name, keys signed in and out, and the time of arrival and departure, in the visitor log sheet (if provided) or enter the details in your daily shift log.

Travel times may be longer due to slower public transport caused by slippery conditions. If you have an overnight shift, we recommend leaving earlier to account for possible delays. For guards waiting to be relieved, please be patient as delays may occur, and your relief might be impacted by these conditions.

If you encounter any significant incidents that pose a risk to the safety of residents or staff, please contact Pillar Dispatch at 226-686-0151 or call 911 as needed.

We encourage everyone to drive carefully, stay safe, and thank you for your attention to these important safety measures.

Best regards,

OPERATIONS DEPARTMENT

Dear Team,

This is a reminder about the importance of uniform compliance in adherence to the Private Security and Investigative Services Act (PSISA).

1. Uniform Compliance

- **Wear the complete and proper uniform, including identification badges, while on duty.**
- **Ensure your uniform is clean, well-maintained, and properly fitted.**
- **Always carry your valid security license during your shift.**

Non-compliance with these requirements violates PSISA and may result in penalties.

2. Ministry Regulations

- **Ministry officials conduct regular inspections to ensure guards and companies meet regulatory standards.**
- **Uniform and identification requirements are strictly enforced.**

3. Mobile Supervisors Issuing Violations

- **Supervisors will issue a uniform violation document for non-compliance.**
- **Your signature will be obtained to confirm acknowledgment, and the infraction will be reported to the Operations Team for review.**

Action Required

- **Ensure full compliance with uniform and licensing requirements immediately.**
- **Report uniform issues (e.g., damaged or missing items) to Dispatch or email ordering@pillarsecurity.com.**
- **Be vigilant and prepared for ministry inspections during your shifts.**

Thank you for your attention to these important matters.

Kind Regards,



SUPERVISOR OF THE MONTH

Chethan Kumar – Panorama

SITE GUARDS OF THE MONTH

Shashi Gajji – Part-time Guard

Saifullah Shaikh – Part-time Guard

Congratulations to the site supervisor and guard of the month at Pillar Security for their outstanding dedication and invaluable contributions to our team. Let us know if your colleagues are performing well. Send an email to OPS. We love hearing positive feedback!



Happy BIRTHDAY



**Happy Birthday to all January Babies!
Pillar hopes you have a super fantastic
birthday celebration!**